



Union Rep Lance Coles

Local Union #: 06-20554

Grievant: Class Action

Office: Des Moines Post Office

As a complete and final settlement of the subject grievance, and without prejudice to the position of either party in this or any case, and with the understanding that neither party shall cite this settlement in any other grievance proceeding or any other forum, the following resolution has been arrived at between the parties:

The parties agree that ordinarily the APC is self service and requires minimal customer assistance. If the need is foreseeable, reasonable effort will be made to staff the APC from the clerk craft. However, this does not prohibit Management from utilizing limited duty employees in accordance with Article 13 of the National Agreement.

This settlement represents the complete and final resolution of the subject grievances and all issues pertaining hereto.

*Kyle Helm*

Management Designee

Date *6-12-07*

Signature of union designee acknowledges receipt only.

*[Handwritten Signature]*

Union Designee Receipt

*6-12-07*

Mail—Must be certified. Note certified number and affix return receipt to Step 2.